

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
(RAILWAY BOARD) (रेलवे बोर्ड)

F No. TC-II/2003/2020/Refund Corona

New Delhi, dated 22.06.2020

**The Principal Chief Commercial Managers,
All Zonal Railways.**

**Sub: Refund of the tickets booked in regular time-tabled trains
in operations prior to lock down.**

Ref: i. Message No. DTP/2020/05/025 dated 11.05.2020.

ii. TC-II/2003/2020/Refund Corona dated 13.05.2020.

1. Vide above referred message of Coaching Directorate, regular time-tabled passenger services including Mail/Express, Passenger and Suburban services have been cancelled until further advice.
2. Vide letter of even number dated 13.05.2020, instructions were issued for cancellation & full refund of tickets booked in the regular time-tabled trains booked for journey upto 30.06.2020. Competent authority has further desired that all the tickets booked for the regular time-tabled trains for the journey date from 01.07.2020 to 12.08.2020 may also be cancelled and full refund generated as per provisions referred to in the letter at (ii) above i.e. TC-II/2003/2020/Refund Corona dated 13.05.2020.
3. Special Rajdhani & Special Mail/Express train services started w.e.f. 12.05.2020 & 01.06.2020 respectively shall, however, continue to operate.



**Director Passenger Marketing
Railway Board**

Copy forwarded for information and necessary action to:

- i. MD/CRIS, Chanakyapuri, New Delhi.
- ii. CMD/IRCTC, 11th Floor, Statesman House, B-148, Barakhambha Road, New Delhi-1