

**GOVERNMENT OF INDIA**  
**MINISTRY OF RAILWAYS**  
**RAILWAY BOARD**

FAX/COIS MAIL  
ISSUED ON 25.06.2020

**THE GENERAL MANAGER**  
**INDIAN RAILWAYS**

**COPY TO:**  
**PCOM & CPTM/INDIAN RAILWAYS & /KRCL**

Message no. DTP/2020/06/168

**Sub:** Refund of the tickets booked in regular time-tabled trains in operation prior to Lock down-**cancellation in ICMS to enable refunds-regarding.**

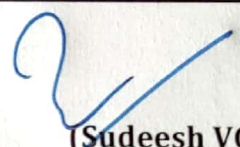
**Ref:** F.No. TC.II/2003/2020/Refund Corona, New Delhi dated 22.06.2020 of Director Passenger Marketing, Railway Board. (copy enclosed)

Vide above referred letter of commercial Directorate, it was instructed that all tickets booked for the regular time-tabled trains for journey dates from 01.07.2020 to 12.08.2020 may be cancelled and full refunds generated. In order to facilitate refunds, it is instructed that these trains be cancelled in ICMS by Zonal Railways. The special Mail/Express trains shall continue to be operated.

Zonal Railways are advised to ensure immediate compliance of the above instructions. Confirm action taken.

**REDDY/RAILWAYS (.)**

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(Sudeesh VC)  
Director/TT/Punctuality  
Railway Board

**Copy to:** AM/Traffic, AM/Commercial, AM/T&C, EDPM, MD/IRCTC, ED/IP, PS/CRB, PPS/MT, PPS/MRS, PPS/MTR, PPS/FC, PPS/ME, PPS/MS and PPS/AM Staff.